

PREPARED BY: Mikayla Findlay  
 DATE PREPARED: January 16, 2024  
 PHONE: 402-471-0062

**LB 1202**

Revision: 00

**FISCAL NOTE**  
 LEGISLATIVE FISCAL ANALYST ESTIMATE

<b>ESTIMATE OF FISCAL IMPACT – STATE AGENCIES</b> (See narrative for political subdivision estimates)				
	<b>FY 2024-25</b>		<b>FY 2025-26</b>	
	EXPENDITURES	REVENUE	EXPENDITURES	REVENUE
GENERAL FUNDS				
CASH FUNDS				
FEDERAL FUNDS				
OTHER FUNDS				
TOTAL FUNDS				

**Any Fiscal Notes received from state agencies and political subdivisions are attached following the Legislative Fiscal Analyst Estimate.**

The bill would remove restrictions on the minimum employees of the Child Support Enforcement Call Center. The Department of Health and Human Services (DHHS) is currently obligated to fulfil a five-year contract to operate the center in Wausa, Nebraska, located in Knox County which had a population of 8,304 in 2020. One fourth of 1% of the population of Knox County in 2020 would be approximately 21 people. Removing the requirement would create flexibility for DHHS to operate in more populous counties and may result in cost savings or other efficiencies.

<b>ADMINISTRATIVE SERVICES STATE BUDGET DIVISION: REVIEW OF AGENCY &amp; POLT. SUB. RESPONSE</b>				
LB:	1202	AM:	AGENCY/POLT. SUB: Nebraska State Treasurer	
REVIEWED BY:	Ann Linneman	DATE:	1-25-2024	PHONE: (402) 471-4180
COMMENTS: Concur with the Nebraska State Treasurer's assessment of no fiscal impact.				

<b>ADMINISTRATIVE SERVICES STATE BUDGET DIVISION: REVIEW OF AGENCY &amp; POLT. SUB. RESPONSE</b>				
LB:	1202	AM:	AGENCY/POLT. SUB: Nebraska Department of Health & Human Services	
REVIEWED BY:	Ann Linneman	DATE:	1-25-2024	PHONE: (402) 471-4180
COMMENTS: Concur with the Nebraska Department of Health & Human Services' assessment of fiscal impact.				

**ESTIMATE PROVIDED BY STATE AGENCY OR POLITICAL SUBDIVISION**

State Agency or Political Subdivision Name:(2) Department of Health and Human Services

Prepared by: (3) John Meals

Date Prepared 1-25-2024

Phone: (5) 471-6719

**FY 2024-2025**

**FY 2025-2026**

	EXPENDITURES	REVENUE	EXPENDITURES	REVENUE
<b>GENERAL FUNDS</b>				
<b>CASH FUNDS</b>				
<b>FEDERAL FUNDS</b>				
<b>OTHER FUNDS</b>				
<b>TOTAL FUNDS</b>	\$0	\$0	\$0	\$0

Return by date specified or 72 hours prior to public hearing, whichever is earlier.

**Explanation of Estimate:**

LB1202 would modify the statutory restriction regarding physical location of the Call Center for Child Support Enforcement.

Under Neb. Rev. Stat § 43-3342.04(2), the physical location of the Child Support Enforcement Call Center shall be in Nebraska and result in the hiring of staff equal to at least one-fourth of one percent of the labor force in the county or counties in which it is located. Currently, the call center is located in Wausa, Nebraska. This bill would essentially remove the labor force requirements which dictate the call center location allowing call center staff to be located across the state, which would increase the ability to hire experienced call center staff in other areas of Nebraska. Additionally, the Department of Health and Human Services (DHHS) would have more flexibility to adapt to changing workforce needs, resulting in increased service efficiency.

Under the current statutory requirements, when an RFP has been issued, the bidding process is limited to only a few locations that would qualify to submit a bid. Due to the lack of available workforce resources, filling vacancies in a rural location can be challenging. Changing this statute would not require moving the call center, but it would allow DHHS the ability to consider different location options in the future based on factors such as facility cost and workforce availability. By changing the statute ahead of an emergency staffing crisis at the Call Center, DHHS can work proactively to evaluate and add advanced technology to help increase Call Center’s efficiencies.

Currently, DHHS is in year one of a five-year contract with a vendor for the call center. If changes were made to the location or staff requirements associated with the call center, additional funds may be needed to implement changes to move to another location or expand to additional areas of the state.

**MAJOR OBJECTS OF EXPENDITURE**

PERSONAL SERVICES:	NUMBER OF POSITIONS		2024-2025 EXPENDITURES	2025-2026 EXPENDITURES
	24-25	25-26		
Benefits.....				
Operating.....				
Travel.....				
Capital Outlay.....				
Aid.....				
Capital Improvements.....				
<b>TOTAL.....</b>			\$0	\$0

Please complete ALL (5) blanks in the first three lines.

**2024**

**LB<sup>(1)</sup> 1202**

**FISCAL NOTE**

State Agency OR Political Subdivision Name: <sup>(2)</sup> State Treasurer

Prepared by: <sup>(3)</sup> Jason Walters Date Prepared: <sup>(4)</sup> Jan. 22, 2024 Phone: <sup>(5)</sup> 402-471-2793

**ESTIMATE PROVIDED BY STATE AGENCY OR POLITICAL SUBDIVISION**

	<u>FY 2024-25</u>		<u>FY 2025-26</u>	
	<u>EXPENDITURES</u>	<u>REVENUE</u>	<u>EXPENDITURES</u>	<u>REVENUE</u>
GENERAL FUNDS	_____	_____	_____	_____
CASH FUNDS	_____	_____	_____	_____
FEDERAL FUNDS	_____	_____	_____	_____
OTHER FUNDS	_____	_____	_____	_____
TOTAL FUNDS	=====	=====	=====	=====

Explanation of Estimate:

The State Treasurer's Office doesn't expect any fiscal impact from LB 1202 to the office.

**BREAKDOWN BY MAJOR OBJECTS OF EXPENDITURE**

**Personal Services:**

<u>POSITION TITLE</u>	<u>NUMBER OF POSITIONS</u>		<u>2024-25</u>	<u>2025-26</u>
	<u>24-25</u>	<u>25-26</u>	<u>EXPENDITURES</u>	<u>EXPENDITURES</u>
Benefits.....	_____	_____	_____	_____
Operating.....	_____	_____	_____	_____
Travel.....	_____	_____	_____	_____
Capital outlay.....	_____	_____	_____	_____
Aid.....	_____	_____	_____	_____
Capital improvements.....	_____	_____	_____	_____
TOTAL.....	_____	_____	_____	_____